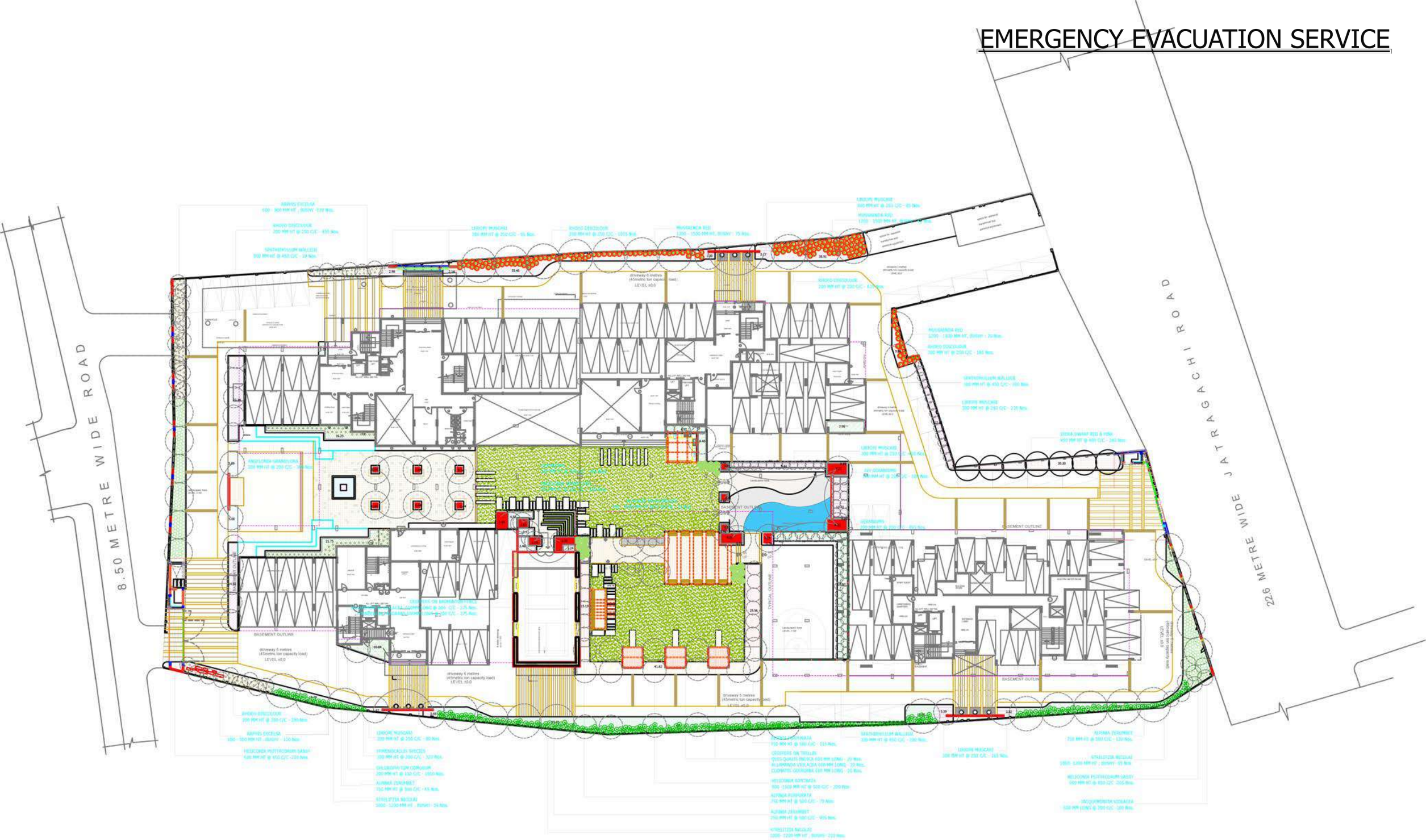EMERGENCY EVACUATION SERVICE